



## FREQUENTLY ASKED QUESTIONS ABOUT COOKIE DOUGH AND COOKIE CREDIT

This year Cookie Dough is replacing our former practice of issuing Cookie Credit Cards – as the portion of our overall girl recognition system for the Girl Scout Cookie Program that is designed to be used by girls to add to their Girl Scout experiences.

As before, it is being issued in the name of the individual Girl Scout and can be redeemed in a variety of ways. Sometimes it is redeemed to cover all or part of the program fees for an event that the troop is attending; other times it is used at the discretion of the individual girl as she selects from among the variety of Girl Scout event choices she has available.

### How much Cookie Dough did I earn?

Girls who participated in the Girl Scout Cookie Program and sold 150 or more packages earned Cookie Dough. They were each sent an envelope by US Mail that was scheduled to arrive at the address we have on file in early May.

This chart shows the calculations for each of the 25 package increments. If you sold more than 549 packages, you can calculate the amount using the same formula.

Number of Packages Sold	Amount of Cookie Dough Earned
150 – 174 packages	\$15.00
175 – 199 packages	\$17.50
200 – 224 packages	\$20.00
225 – 249 packages	\$22.50
250 – 274 packages	\$25.00
275 – 299 packages	\$27.50
300 – 324 packages	\$30.00
325 – 349 packages	\$32.50
350 – 374 packages	\$35.00
375 – 399 packages	\$37.50
400 – 424 packages	\$40.00
425 – 449 packages	\$42.50
450 – 474 packages	\$45.00
475 – 499 packages	\$47.50

500 – 524 packages	\$50.00
525 – 549 packages	\$52.50

### **How can I use my Cookie Dough and remaining Cookie Credit balance earned during the 2010 Cookie Program?**

Cookie Dough/Cookie Credit may be used for:

- Council-sponsored Girl Scout Day Camp and Resident Camp fees;
- Council-sponsored program event fees (designated events in the **FOCALPoint**);
- GSUSA-sponsored *destinations*;
- Council-sponsored trips with regional, national or international itineraries;
- Girl Scout Silver and Gold Award project expense;
- To help pay for Girl Scout Lifetime Membership.

Cookie Dough and Cookie Credit may not be used in the Girlz Gear shops nor Camp Trading Posts.

### **What are the expiration dates for the Cookie Dough and Cookie Credit?**

- 2011 Cookie Dough expires September 30, 2012
- 2010 Cookie Credit expires September 30, 2011\*

\*It is permissible to register for events that occur after September 30, 2011 (using your Cookie Credit), as long as the registration and payment are made on or before September 30, 2011.

### **May sisters use each other's Cookie Dough?**

Sister to sister transfers will be accepted (sisters living in the same household). Both sisters must be registered Girl Scouts. This is true for both Cookie Dough and Cookie Credits beginning immediately.

### **May parents use their daughter's Cookie Dough to pay for adult fees?**

No.

### **How do I register for Council-sponsored program events?**

When it's time to pay your program fees, cut out the amount of Cookie Dough you are redeeming, attach the Cookie Dough to the registration form and send or take it to one of the Girl Scout Service Centers. A paper registration form must be used as the online registration system is not set up to accommodate Cookie Dough.

### **What if a program costs less than the Cookie Dough presented?**

Use the \$5.00 Cookie Dough to pay for events that cost more. Save the \$2.50 Cookie Dough and use them on lower price events as change cannot be issued.

### **Can I use both Cookie Dough and Cookie Credit (earned during the 2010 Girl Scout Cookie Program) at the same time?**

Yes, Cookie Dough and valid Cookie Credit can be used together to pay for approved fees and expenses listed in the previous sections.

### **What do I need to do to redeem my Cookie Dough/Cookie Credit for reimbursement toward my Silver or Gold Award project expenses?**

When you attend your Silver or Gold Award Training you will be given a copy of the "Gold/Silver Cookie Dough/Cookie Credit Reimbursement Form" or you can download it, beginning June 1, from <http://www.gssc-mm.org/program/gsbawards.aspx>. Reimbursement forms must be

submitted with Cookie Dough attached or Cookie Credit reference number listed by September 30<sup>th</sup> of the year in which the Cookie Dough/Cookie Credit expires. Change cannot be given if expenses are less than the Cookie Dough submitted.

**What if the Cookie Dough/Cookie Credit is lost or thrown away, may Cookie Dough/Cookie Credit be re-issued?**

Girl Scouts of South Carolina – Mountains to Midlands, Inc. will not re-issue Cookie Dough or Cookie Credit if lost, stolen or damaged.

**What if I don't use my Cookie Dough/Cookie Credit?**

Girls may designate the unused value of her Cookie Dough/Cookie Credit to help sustain and build Girl Scouting in our council prior to its expiration date. Girls may select:

- outreach to girls who are at-risk;
- financial assistance and camperships;
- equipping and maintaining our Girl Scout camps; and
- council-sponsored teen program options.

Bring or send in your unused Cookie Dough/Cookie Credit to the Girl Scout Service Center, along with a letter stating how you would like to designate your unused Cookie Dough/Cookie Credit.

**Why can't I use Cookie Dough or Cookie Credit at Girlz Gear?**

From the beginning of our Girl Scouts of South Carolina – Mountains to Midlands Council in 2008, the clear intent of Cookie Credit and now Cookie Dough has been to give girls some proceeds to use to pay for their Girl Scout sponsored program participation as well as any GSUSA sponsored *destinations*. The intent is to encourage girls to have more Girl Scout experiences. As we continue to offer a great variety of pathways to Girl Scout participation, the merits of having this type of recognition will become even more apparent.

It is possible for troops to use their troop proceeds for purchases at Girlz Gear.

**What are the differences between Cookie Dough and Cookie Credit?**

The issuing of the Cookie Credit Cards and the processing of cookie credit use was an expensive and labor intensive endeavor. It required internet access for girls/parents to look up your unused/remaining balance. The Cookie Dough is issued in paper form versus a card.

**How do I look up how much unused Cookie Credit is left on my Cookie Credit Card?**

Girls may obtain their 2010 Cookie Credit card balance by going to <https://www.sc-solutions.com/eCard/CardBalances> and typing in their 17 digit Cookie Credit card number. 2010 Cookie Credit expires September 30, 2011.

**Additional Questions?**

Re: Amount of Cookie Dough earned, please contact the product sales assistant at your local service center

Re: Mechanics of redeeming Cookie Dough, and Lifetime Membership questions, please contact your regional registrar

Re: Silver/Gold Award Projects, *destinations*, please contact Lynn Arve, [larve@gssc-mm.org](mailto:larve@gssc-mm.org)

Re Questions/confusion about whether a particular program activity qualifies, please contact our info desk, [infodesk@gssc-mm.org](mailto:infodesk@gssc-mm.org)